

Help At Home Pricing



1 July 2019 — 30 June 2020

Help At Home is a registered National Disability Insurance Scheme (NDIS) service provider.

Help At Home offers a wide range of services to assist clients from younger people with a disability through to the aged within their own home. We aim to provide a personalised, flexible service that matches Support Workers to Clients.

Our in-house Registered Nurses and Care Coordinators oversee Client health care and support plans and provide specialised training to our Support Workers as required. Please contact us for a service estimate or a home visit to discuss your individual requirements.

Help At Home provide

Pricing is based on the NDIS Price Guide applicable to the date on which the service is provided. Help At Home is eligible to apply the Temporary Transformation Payment (TTP).

Cancellations

Late Cancellation Fees apply if you contact us:

- After 12pm the day before the weekday support
- After 12pm the Friday before the weekend support

If a support is changed or cancelled after these times a Late Cancellation Fee will be charged. Late cancellation fees will be 90% of the scheduled support.

Where you are unable to provide the specified notice due to a genuine emergency, please contact us as soon as possible with details of the emergency. Help At Home will consider whether a Late Cancellation Fee will apply on a case by case basis.

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Help At Home



GST is not included in pricing below but may be applicable for some services.

Standard Supports

Support Item Name		Support Item Number	Hourly fee excl gst
Assistance with Self-Care Activities	Weekday Daytime – TTP 6am – 8pm	01_011_0107_1_1_T	\$56.81
	Weekday Evening – TTP 8pm – 12am	01_015_0107_1_1_T	\$62.69
	Saturday – TTP	01_013_0107_1_1_T	\$78.14
	Sunday – TTP	01_014_0107_1_1_T	\$101.61
	Active overnight – TTP 12am – 6am	01_002_0107_1_1_T	\$63.85
	Night-time sleepover 12am – 6am	01_010_0107_1_1	\$214.03 6 hours
	Public Holidays – TTP	01_012_0107_1_1_T	\$127.21
	Shadow shifts (Orientation) – TTP	01_011_0107_1_1_T	\$56.81
Access Community, Social and Rec Activities	Weekday Daytime – TTP 6am – 8pm	04_104_0125_6_1_T	\$56.81
	Weekday Evening – TTP 8pm – 12am	04_103_0125_6_1_T	\$62.69
	Saturday – TTP	04_105_0125_6_1_T	\$78.14
	Sunday – TTP	04_106_0125_6_1_T	\$101.61
	Public Holidays – TTP	04_102_0125_6_1_T	\$127.21
Assistance with personal domestic activities weekdays		01_004_0107_1_1	\$50.03
House and/or yard maintenance		01_019_0120_1_1	\$48.28
Transport to support independent living and community access			\$0.90km
Late cancellation fee – Late cancellations will be charged at 90% of the scheduled service			
Establishment Fee for Personal Care/Community Access (20 hours per month).		01_049_0107_1_1	\$250 to \$500

High Intensity Supports

Support Item Name		Support Item Number	Hourly fee excl gst
Assistance with Self-Care Activities level 2	Weekday Daytime – TTP 6am – 8pm	01_400_0104_1_1_T	\$61.11
	Weekday Evening – TTP 8pm – 12am	01_401_0104_1_1_T	\$67.44
	Saturday – TTP	01_402_0104_1_1_T	\$84.08
	Sunday – TTP	01_014_0107_1_1_T	\$109.32
	Active overnight – TTP 12am – 6am	01_002_0107_1_1_T	\$68.69
	Public Holidays – TTP	01_404_0104_1_1_T	\$136.84